

Description

- BSNL, in association with M/s Greycells 18 Media Ltd. launches a unique initiative for students of Classes 9-12 covering syllabus of various boards like **CBSE, ICSE & other Major state boards**.
- Launched under the brand name of Toppers, the service is available for **Science & Maths** subjects. Has most comprehensive library of video lessons covering the entire curriculum, online tests with unique assessment tools & study material to help students do their homework & prepare for exams
- Video lessons delivered by finest faculty integrating conventional teaching tools with 3D graphics, Real life examples to make understanding of concepts easier & Effective.
- BSNL Topper subscription is available for any ADSL broadband customer of BSNL. Charges are very nominal at Rs 150/- per month per class & data download under this service is not counted in total download count of broadband for the month.

To subscribe: <http://bsnl.topperlearning.com>

*[Features](#)

* [FAQs](#)

* [Tariffs](#)

* [Customer Care](#)

Features

1. Video Lessons

These 30 minute videos extensively use 2D & 3D Animations, Laboratory demos & illustrations from real-life examples.

2. Online tests

Interactive MCQ tests on each topic are available to help students check their conceptual clarity.

3. Home Work Help

Following help the students to complete their homework super quick:

Study Material: crisp reference notes prepared by experts are available.

Ask the Expert: Post all your queries online and get answers from experts

Question Bank: Short answer questions-no problem! Get detailed answers to an exhaustive database of questions on every topic!

CCE Resources: Find all CCE compliant resources under one roof with sample papers, worksheets, surveys & more!

4. Exam Resources

Score more marks in the exams with exam special videos, sample papers, solved board papers & more!

5. Study Plan

Students can easily customize their study plan & learn at their own pace!

Frequently Asked Questions - Topperlearning

This section features the Most Frequently Asked Questions on TopperLearning.com. Can't find an answer in this section? Post your query or drop us a line at contactus@topperlearning.com.

General

Q. 1. What are the subjects covered?

Ans. We offer Mathematics and Science for Classes 9 & 10 and Mathematics, Physics and Chemistry for Classes 11 & 12, respectively.

Q. 2. What boards does the service cater to?

Ans. Topper Course material is designed as per the NCERT framework, which is the benchmark for most state education boards in India. Thus it covers the CBSE syllabus completely and also caters to other major state boards. It has an overall fit of 70% to 100% with all major state boards syllabus.

Q. 3. Are TopperLearning.com products/services better than professional coaching classes or home tuitions?

Ans. Our pedagogical research indicates that exposure to multiple media sources enhances the understanding in students, thereby making the learning process more effective. However, Topper does not claim to be better than any teacher or professional tuition coaching centre.

Online Tests

Q. 4. How many Online Tests can I take? Do they cover all chapters?

Ans. As a non-Subscribed user, you can take one free sample test. If you are subscribed to BSNL Topper you can get unlimited access to Online Tests. All topics have tests, and the questions are randomly generated from our exhaustive database.

Q. 5. How can I increase my Topper Star Rating?

Ans. You can increase your star rating through 3 ways:

- Revise your course by taking more Online Tests
- Improve your overall score of each Test
- Study daily by logging on to TopperLearning.com

Video Lessons

Q. 6. How many videos can I watch on the site? Do they cover all chapters in my textbook?

Ans. If you are Subscribed User, you can watch all video lessons. All chapters in your textbook are covered in the video lessons delivered by some of the finest faculties of India and Abroad.

Q. 7. Why do the videos keep stopping and starting while I'm watching it?

Ans. If a video does not play continuously, it may be due to the speed of your Internet connection. You need a broadband connection with a speed of at least 512+ Kbps, for the best viewing experience. Another possible reason for choppy video playback could be that our servers might be experiencing high traffic at that time. If this is the case, we request you to be patient and give it a little time before it gets normal again!

Q. 8. Can I save my favourite episodes?

Ans. Yes, you can save your favourite videos, and view it anytime later according to your convenience. While watching a video, simply click on the 'Add to Favourites' option. You can access these videos through your Dashboard page by selecting '[My Favourites](#)'.

Q. 9. Some chapters of my textbook are not available. How do I access them?

Ans. It is possible that some fields or chapters are not populated, or are being updated. Updating content on the web site is a continuous and ongoing process.

Q. 10. How can I access the online notes that I prepared for various videos?

Ans. You need to login and go to My Profile page from Dashboard. Once on that page, “My Notes” from the extreme left corner of the page to view all your notes. Alternately, you can also click on “View All Notes” while watching a video.

Ask the Experts

Q. 11. Can I post my subject related doubts and queries?

Ans. If you are a paid subscriber of BSNL Topper, you can post your queries in [Ask The Expert](#) section and receive an answer within three working days. We request you to send in questions, which have not been answered, already, so that our experts can respond as efficiently as possible.

Q.12 How many Questions can I ask through “Ask the Expert”?

As a subscribed User you can ask up to 4 questions from Topper Experts in a Month.

Q.13 How long does it take to get a query answered by Experts?

It takes 24 Hrs to get response to the Queries. Sometimes, due to the large number of Questions being asked by Students, the response may get delayed.

Q. 14. Sometimes the expert takes too long to respond. Why is this?

Ans. Our experts try to answer the questions as soon as they are posted. However, sometimes, there might be a delay due to the high volume of questions being posted.

Q. 15. If I post a question in ‘Ask the Expert’ section, how will I receive the reply?

Ans. Apart from being posted on the website under the relevant topic, you will also receive an E-mail informing you that your question has been answered.

Study Plan

Q. 16. How can I check my Study Plan?

Ans. You can view your study plan by logging on to ‘My Profile’ page through Dashboard.

Q. 17. If I fall behind the schedule of my Study Plan, can I get a revised plan?

Ans. You can edit your Study Plan within 15 days of subscribing to TopperLearning.com. Post 15 days period, you will not be able to edit the plan. For revision purpose, it is strongly recommended that you follow the plan religiously. In case you want to edit the plan post the 15 day period, you can send us a request on: contactus@topperlearning.com.

Registration Process

Q. 18. We are two (or more) siblings or friends, trying to register through one e-mail ID? Why are we not able to register?

Ans. Topper uses your username and e-mail ID as a unique field in its database, which cannot be used by any other user or subscriber. You must use separate e-mail IDs and register, separately.

Q. 19. I am unable to login using my password. Can I change my password?

Ans. Yes, click on the ‘[Forgot my username/ password](#)’ option on your Dashboard page, and receive your username/ password on the e-mail ID provided by you at the time of registration.

Subscription Process

Q. 20. How do I subscribe to BSNL Topper?

Ans. In order to Subscribe, Click on [Subscribe Now](#) and fill up the form for Subscription. As a **privileged user of** BSNL Topper, you shall receive 15 Days of FREE TRIAL to the Serviced in which you can access all the Paid Content and Features of Topperlearning.

During the Trial Period of 15 Days, you will receive a Confirmation Call on your Landline Number to verify your Subscription. If you confirm your Subscription, your Billing will begin after the completion of 15 Days of Trial and you will be informed about the same when you Login to Topperlearning.

Q. 21. I have Subscribed to Topper but have not received a call for Verification during the Trial Period , what do I do?

Ans If you have not received a Call yet, maybe the Landline number provided by you is incorrect or Not Reachable. Kindly write to us with your Complaint at contactus@topperlearning.com with your subscription details and we will get back to you shortly.

Q. 22. How would I get billed for my Subscription?

Ans. If you have subscribed to BSNL Topper, you will be billed for Rs 150/- per month. There are No Bandwidth Charges Applied. Your BSNL-Topper Bill will be added to your Monthly BSNL Broadband bill. You can make the payment at the month end along with your Broadband Bill.

Q.23. Are there any extra bandwidth charges applied for watching Videos and other features?

As a privileged BSNL Topper Subscriber, other than the Subscription fee of Rs 150/- per month, there are NO ADDITIONAL CHARGES.

Q.24. Is it okay to share my subscription login details with my friends?

Ans. Your subscription gives you access to Topper paid features. So, it is wrong to share passwords with your friends because then they will be using something that they have not bought. As per our '[Terms and Conditions](#)', we reserve the right to suspend a subscriber's account in case of shared passwords. Also, please note that at any given point in time, only one user will be allowed to access the site from his or her account.

Tariff- Subscription Packs

Q. 25. How is the BSNL Topper Subscription Pack different from the normal Subscription pack of Topperlearning?

As a privileged BSNL Broadband Subscriber, you have got the facility to Subscribe to Topper and make the payments on Monthly Basis. Your Monthly Subscription cost is Rs 150/- (With Zero Bandwidth Charges)

Q. 26.What does the Topper Subscription include?

Ans. Topper Subscription lets you access unlimited Online Tests, Video Lessons, Exam Resources, Topper Assessment, Topper Expert services for a low price of only Rs 150/-month (Zero Bandwidth Charges)

Customer Care

For more help write to us at contactus@topperlearning.com or
Call Now at: 0120 6667710